

Whitehouse offers consulting services, products and tools specifically related to JD Edwards World and EnterpriseOne.

Whitehouse focuses on a single goal: finding the solution that works best for each customer's unique circumstances to make sure they unlock the system's real value.

Whitehouse Consultants, founded in 1991, was instrumental in helping JD Edwards establish its business in Europe and was appointed the first Partner in the UK in 1992. Now an Oracle Certified Advantage Partner, Whitehouse still concentrates solely on JD Edwards World and EnterpriseOne solutions.

Our mission is to accelerate and maintain the return on investment in an ERP solution. We call this 'unlocking the value' of your system and we maintain this focus at all stages of the system's lifecycle. We consider:

- **The quality of the solution**
- **Reduction of risks, delays and costs**
- **The upkeep of the solution**
- **Solution durability**
- **Transfer of competence**
- **Options for solution enhancement**

Our reputation is based on the quality of our consultants who must have at least three years' experience of JD Edwards solutions and have completed three implementations. Our consultants have extensive business experience as well as JD Edwards' product knowledge. Our experience and our methodology allow us to manage your projects and international deployments wherever they may be.

Our competencies include full life cycle projects, upgrades, migrations and implementation of specific modules as well as the technical infrastructure to support them.

ORACLE CERTIFIED ADVANTAGE
PARTNER
JD EDWARDS ENTERPRISEONE

ORACLE CERTIFIED ADVANTAGE
PARTNER
JD EDWARDS WORLD

Project Implementation

Whitehouse has the skills and resources to take ownership of the entire project or to provide relevant skills to supplement a customer's in-house team. We can provide technical assistance during the installation, deployment and the setting up of custom built interfaces and data conversions. We can also ensure that post go-live support is in place to offer functional and technical maintenance in varying forms.

Application Assessments

The overall objective of an Application Assessment is to assess the effectiveness of the JD Edwards solution in place today. It takes into account the functionality that is in operation, levels of user knowledge, and the potential for improving the solution's efficiencies across the organisation. Whitehouse can carry out an assessment on your current software, or take into consideration the added functionality in a later version to help you decide whether to upgrade.

Upgrades and Migrations

Whether you want to carry out a technical upgrade, take advantage of new functionality or migrate to EnterpriseOne, we offer the most experienced technical and applications consultants in the business to assist you. Guided by our 17 years' experience we offer a very flexible service to our customers, offering different levels of support according to each customer's situation.

We can work with you to:

- **Assess the benefits of upgrading or merging**
- **Prepare the business case**
- **Manage the project**
- **Provide experienced consultants to supplement your own resources**

Whitehouse Consultants

& JD Edwards solutions

Application Support and Hosting

Working with our partner Netential, we can arrange application and technical support for your JD Edwards system, or even provide a hosted and managed system. Netential provides managed enterprise computing infrastructure and services. With predictable monthly costs, customers can expect to benefit from an accelerated Return on Investment and a lower Total Cost of Ownership.

Purge & Archive

Systems slow down as databases grow out of control and companies are then faced with costly processor upgrades. An alternative is to implement some 'good house-keeping' using a purging and archiving tool. Whitehouse has selected ARCTOOLS because it allows users to purge and archive whilst continuing to use the system, and fully maintains the integrity of the data. ARCTOOLS is a powerful yet cost effective tool that is ideal for both JD Edwards World and EnterpriseOne, featuring a JD Edwards module with built-in rules. It is compatible with DB2, Oracle & SQL/Server databases.

Business Process Modelling

Business benefits do not come just by implementing an ERP system; business processes must be improved too. A major asset of any company is the knowledge of processes accumulated by its employees. Using Nimbus Control 2007, a leading Business Process Modelling & Management tool, our experienced business analysts capture this knowledge and help companies design more efficient processes.

We document and review business processes in structured, interactive workshops with the business users, capturing data, comments and issues along the way. We provide clear, understandable, easy-to-maintain process maps that enable companies to manage their processes and provide a sound basis for future developments.

To learn more about unlocking the value of your JD Edwards solution please contact us.

WHITEHOUSE
Consultants

Regus House, Central Boulevard
Blythe Valley Park, Solihull, West Midlands, B90 8AG

+44(0)1564 711037
sales@whitehouse-consult.co.uk
www.whitehouse-consult.co.uk