

International Competencies

Whitehouse works internationally, with operations in Europe, Australia and Asia. We have a truly international capacity, with access to over 120 consultants, many with multiple languages. Our experience and our methodology allow us to manage projects and international deployments, anywhere in the world.

Whitehouse Consultants, founded in 1991, was instrumental in helping JD Edwards establish its business in Europe and was appointed the first Partner in the UK in 1992. We are now an Oracle Certified Advantage Partner, still concentrating solely on JD Edwards World and EnterpriseOne solutions.

Our mission is to accelerate the return on investment in an ERP solution, with an emphasis on:

- The quality of the solution
- Durability of the solution
- Reduction of risks, delays and costs
- Transfer of competence

Our reputation is based on the quality of our consultants who must have at least three years' experience of JD Edwards and have completed three implementations. In addition, our consultants have both business experience and JD Edwards product knowledge.

Whitehouse Consultants services include:

- Project management
- Applications consulting
- Training
- CNC administration
- Technical design and architecture
- Development of interfaces
- Data conversion
- User support
- Localisation expertise (in all major JD Edwards T1 and T2 countries, and beyond)
- Languages include English, French, German, Italian, Polish and Spanish.



Our competencies include full life cycle projects, upgrades and implementation of specific modules as well as the technical infrastructure to support them.

Project Implementation:

International companies can benefit greatly from the implementation and deployment of ERP systems. The benefits of such a program are well documented:

- Common core processes
- Consolidated reporting
- Data consistency
- Better CRM and global Supply Chain Management
- Cost reductions due to:
 - Better negotiation with software vendor
 - Single technology spend using thin client
 - Centralised maintenance of software
 - Fast path implementation methodology

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JD EDWARDS WORLD

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JD EDWARDS ENTERPRISEONE

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Whitehouse has the skills and resources to take ownership of the entire implementation project or to provide relevant skills to supplement a customer's in-house team. A global ERP implementation faces unique challenges:

- Complex processing requirements
 - Inter-company
 - Large numbers of users
 - Geographic and demographic diversity
- Complex reporting requirements
 - HQ consolidations
 - Local reporting
- Desire for consistent procedures but dispersed decision making
 - Global benefits vs. local requirements
 - Global consistency vs. local flexibility
- Flexibility to cater for
 - Growth
 - Acquisitions
 - Organisational structure change

Whitehouse understands the nuances of rolling out JD Edwards to a multi-country, multi-language, multi-currency and multi-cultural user community. All our application consultants have a business background and understand the challenges of implementing, and sometimes imposing, an ERP system on an organisation.

Our technical team has mastered the challenges of designing and implementing a global enterprise from a single instance of JD Edwards on single or multiple databases over a thin/web client. Whitehouse can provide technical assistance during the installation, deployment and the setting up of custom built interfaces and data conversions. We will ensure that post go-live support is in place to offer functional and technical maintenance in varying forms.

Upgrades:

We have the expertise to manage your upgrades either on your system or using our internal laboratory platform. We can manage your technical migrations (World and EnterpriseOne).

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A world-leading agricultural processor chose Whitehouse Consultants as sole supplier for the implementation of JD Edwards World software in its cocoa operations in the Ivory Coast. The project was deemed a success as it was completed on time, on budget and with the expected return on investment for the business. As a result of the performance of the Whitehouse team in the Ivory Coast, Whitehouse is now a key provider of high quality consultancy services for its JD Edwards EnterpriseOne implementations in the UK, France, Holland and Singapore.

Success Story



The diversified technology company, 3M, deployed JD Edwards EnterpriseOne manufacturing modules integrated with PeopleSoft Finance and other internal systems. Whitehouse Consultants was first selected as a supplier in Poland to provide the expert product knowledge and local Polish business experience to the team. The Polish implementations of JD Edwards were so successful and virtually trouble-free that Whitehouse Consultants was selected for further deployment of the solution in Poland and for technical and functional consulting services in France.

Success Story

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