

## EasyReporting - A nifty tool that quickly proved its worth at RCL

Royal Caribbean Cruises Ltd (RCL) is a global cruise vacation company that operates Royal Caribbean International and Celebrity Cruises. The company reports \$6bn revenue with approx. 46,000 staff. Offices are located in Miami (HQ), Seattle, Weybridge UK, Oslo, Frankfurt, Genoa, Barcelona and Singapore. RCL runs JD Edwards EnterpriseOne\*.

Richard Gonzalez, Financial Systems Analyst at Royal Caribbean Cruises Ltd, was involved in the project implementation and international roll out in 2002. At the JD Edwards user convention, Richard discovered EasyReporting, Whitehouse's business reporting tool.

RCL had no particular issue with its existing reporting and analysis processes and used the capabilities within JD Edwards. Richard liked to keep a look-out for tools that would quickly add value. On seeing EasyReporting demonstrated, he immediately saw some vital uses, particularly in the quick analysis of data. Richard described EasyReporting as 'a nifty little tool'.

Richard said of the benefits of EasyReporting, "Its strength is that it is not a complicated tool and it is not cumbersome. It simply gets the job done. It avoids all the complications or set up requirements of some of the full blown reporting tools that RCL uses and as such it found a niche in our organisation."

Richard described three areas where EasyReporting came into its own. RCL had a requirement for a wide format landscape report in Excel that allowed for side-by-side analysis of financial information for all of its ships. EasyReporting enabled this data to be extracted easily and formatted as required.

During the budget preparations for RCL there was a requirement to feed information from one system (Essbase) into the JD Edwards system. Inevitably data exceptions needed to be reconciled. Essbase provided Excel format output by account number that could then be automatically compared with the same information extracted from JD Edwards using EasyReporting. This automated process saved a lot of time during the budget upload process.



Using EasyReporting to prototype reports also saved a lot of time for RCL. Because EasyReporting is so quick to set up it was easy to show draft reports to departments without having to commit programming time. For RCL the PC-based EasyReporting became the tool of choice to create prototype reports quickly, whereas JD Edwards, being based on the main server, started to be used only when departments needed to run programmed reports on a routine basis.

When RCL started to use EasyReporting, it found various specialised uses where it saved time and effort. Once this 'nifty' business reporting tool had proved its worth, Richard started identifying the most efficient ways of using it on the RCL corporate systems to allow wider usage at more RCL locations.



\*EnterpriseOne was known at the time of the project as OneWorld

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